



evolution  
PROPERTY MANAGEMENT

2 April 2019.

### To Whom It May Concern

It is my great pleasure to write this letter of recommendation for Grinnell Security

I have had the pleasure of dealing with Grinnell Security over the last 9 years. and I can state with confidence that Grinnell Security is a motivated, disciplined, professional and responsible company with a high degree of integrity. As such, I expect that they would be a very positive security service to your institution.

As Centre Manager of Parow Centre, a major regional shopping center in the northern suburbs, with a foot fall in excess of 1,1 million per month, I feel that I know Grinnell Security quite well.

They took over working the security services at Parow Centre when the former security service was not living up to the expectations of the Centre. In this role they had a considerable amount of responsibilities, and they handled them effortlessly and successfully. They showed their skills on how to communicate with irate customers, tenants and vagrants, resolving their issues without involving Centre Management.

An outstanding aspect of Grinnell Security is the quality of the staff they appoint, the involvement of senior management and above all - their intimate relationship with the Local SAPS. Their record shows that Parow Centre is not the playgrounds for unwanted elements.

My best wishes accompany them on their future ventures.

Yours sincerely,

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