

16 May 2018

**TO WHOM IT MAY CONCERN**

**Dear Sir/Madam**

It is with pleasure that I can recommend the Concierge Service that Grinnell offers.

The company and staff on site have shown the following consistent qualities in the service they currently provide to Seven on S Body Corporate:

- Very professional and friendly in their interactions with residents and the property management team
- The area manager and operations manager and other staff are very responsive in providing feedback to queries and concerns on site.
- The concierge service is excellent. The staff are friendly and show an interest in any concerns or assistance that a resident requires.
- The staff are polite and respectful when conducting their duties
- The staff are always well presented

We would therefore have no hesitation in recommending their services to any client.

Kind regards

**LEIGH-ANNE HARRISON  
PORTFOLIO MANAGER  
SECTIONAL TITLE**

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**Property Managers and Financial Services**